

James Roberts

General Manager Group Fraud Management Services

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James is currently the General Manager of Group Fraud Management Services at the Commonwealth Bank of Australia overseeing the Bank's prevention, detection and response to external fraud. James also serves on the Board of the Australian Financial Crime Exchange. He has worked in the financial services and fraud industry for over 20 years and has extensive experience in investigating and managing fraud and financial crimes. James was previously General Manager of CBA's Group Investigations, Intelligence and Fraud Advisory division and holds a Bachelor of Science, majoring in Psychology.

Prior to emigrating to Australia, James was the Head of Group Financial Crime Control at Standard Bank in South Africa managing their prevention, detection and response to external and internal fraud. During this time, he was also a long standing member of the Commercial Crime Steering Committee at SABRIC.